

#### **PAIA MANUAL**

# WE BUY CARS (PTY) LTD

("We Buy Cars")

# THE PROMOTION OF ACCESS TO INFORMATION MANUAL

("Manual")

#### 1. **PREAMBLE**

The Promotion of Access to Information Act, 2000 ("PAIA") (as amended) came into operation on 9 March 2001. PAIA seeks, among other things, to give effect to the Constitutional right of access to any information held by the State or by any other person where such information is required for the exercise or protection of any right and gives natural and juristic persons the right of access to records held by either a private or public body, subject to certain limitations, in order to enable them to exercise or protect their rights. Where a request is made in terms of PAIA to a private body, that private body must disclose the information if the requester is able to show that the record is required for the exercise or protection of any rights, and provided that no grounds of refusal contained in PAIA

Section 51 of PAIA obliges private bodies to compile a manual to enable a person to obtain access to information held by such body and stipulates the minimum requirements that the manual has to comply with.

This Manual constitutes We Buy Cars' PAIA manual. This Manual is compiled in accordance with section 51 of PAIA as amended by the Protection of Personal Information Act, 2013 ("POPIA") (as amended), which gives effect to everyone's Constitutional right to privacy and largely commenced on 1 July 2020. POPIA promotes the protection of personal information processed by public and private bodies, including certain conditions so as to establish minimum requirements for the processing of personal information. POPIA amends certain provisions of PAIA, balancing the need for access to information against the need to ensure the protection of personal information by providing for the establishment of an Information Regulator to exercise certain powers and perform certain duties and functions in terms of POPIA and PAIA, providing for the issuing of codes of conduct and providing for the rights of persons regarding unsolicited electronic communications and automated decision making in order to regulate the flow of personal information and to provide for matters concerned therewith.

This PAIA manual also includes information on the submission of objections to the processing of personal information and requests to delete or destroy personal information or records thereof in terms of POPIA.

VERSION	POLICY OWNER	DATE
1	We Buy Cars (Pty) Ltd	01 July 2021
2	We Buy Cars (Pty) Ltd	29 April 2025

# 2. **ABOUT WE BUY CARS**

We Buy Cars is a trusted South African car buying and selling service, buying thousands of vehicles every month. Whether buying, or selling a vehicle, We Buy Cars helps countless South Africans to do so in the most efficient and convenient manner. We Buy Cars is constantly developing and improving their strategies and services to ultimately provide customers with the customer experience they deserve.

With a fully functional website, branches, vehicle buying pods and buyers nationwide, there is always a We Buy Cars solution near you.

# 3. **CONTACT DETAILS Information Officer:** Christopher James Rein **Deputy Information Officer** Wynand Beukes **Direct Tel:** (012) 803 0414 / 087 057 0000 Email: popi@webuycars.co.za **Physical address** Building 7, Byls Bridge Office Park, 6 Byls Bridge Boulevard, Highveld, Centurion, Gauteng, South Africa. Postal address PO Box 40125 Faerie Glen, 0043 4. **INFORMATION REGULATORS GUIDE** An official Guide has been compiled which contains information to assist a person wishing to exercise a right of access to information in terms of PAIA and POPIA. This Guide is made available by the Information Regulator (established in terms of POPIA). Copies of the updated Guide are available from Information Regulator in the manner prescribed. Any enquiries regarding the Guide should be directed to: **Postal Address:** P.O Box 31533, Braamfontein, Johannesburg, 2017 **Physical Address:** JD House, 27 Stiemens Street, Braamfontein, Johannesburg **Telephone Number:** +27 (0) 10 023 5207 E-mail Address: enquiries@inforegulator.org.za Website:

https://www.justice.gov.za/inforeg/

#### 5. OBJECTIVES OF THIS MANUAL

The objectives of this Manual are:

- to provide a list of all records held by the We Buy Cars and its subsidiaries;
- to set out the requirements with regard to who may request information in terms of PAIA as well as the grounds on which a request may be denied;
- · to define the manner and form in which a request for information must be submitted; and
- to comply with the additional requirements imposed by POPIA.

#### 6. ENTRY POINT FOR REQUESTS

PAIA provides that a person may only make a request for information, if the information is required for the exercise or protection of a legitimate right.

Information will therefore not be furnished unless a person provides sufficient particulars to enable We Buy Cars to identify the right that the requester is seeking to protect as well as an explanation as to why the requested information is required for the exercise or protection of that right. The exercise of an individual's rights is subject to justifiable limitations, including the reasonable protection of privacy, commercial confidentiality and effective, efficient and good governance. PAIA and the request procedure contained in this Manual may not be used for access to a record for criminal or civil proceedings, nor should information be requested after the commencement of such proceedings.

The Information Officer has been delegated with the task of receiving and co-ordinating all requests for access to records in terms of PAIA, in order to ensure proper compliance with PAIA and POPIA.

The Information Officer will facilitate the liaison with the internal legal team on all of these requests.

All requests in terms of PAIA and this Manual must be addressed to the Information Officer using the details in paragraph 3 above.

#### 7. RECORDS HELD BY WE BUY CARS

#### **Personnel Information:**

These records include employment contracts of all We Buy Cars employees, employment policies and remuneration details.

# **Business records of We Buy Cars:**

These records include:

(a) Financial records

- (b) Minutes of meetings of the board of directors, the executive committee, departmental meetings and staff meetings.
- (c) Strategic plans and other operational policies
- (d) Annual reports and other statutory reports
- (e) Newsletters, press releases and other publications

#### 8. **AUTOMATICALLY AVAILABLE INFORMATION**

Information that is obtainable via We Buy Cars' website about We Buy Cars is automatically available and need not be formally requested in terms of this Manual.

#### 9. **DISCLOSURES ON REQUEST**

Communications	Press releases
Human resources	We Buy Cars Code of Ethics
	Employment Equity Reports
	Human Resources Reports
	Training Reports
	Internal Policies
Financial	Budgets
management	Strategic plans
	Annual Performance Plans
	Annual Financial Statements

# 10. INFORMATION AVAILABLE IN TERMS OF POPIA

#### 10.1. Categories of personal information collected by We Buy Cars

We Buy Cars may collect information relating to an identifiable, living, natural person, and an identifiable, existing juristic person, including, but not limited to:

- information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person;
- information relating to the education or the medical, financial, criminal or employment history of the person;
- any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person;
- the biometric information of the person;
- the personal opinions, views or preferences of the person;
- correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;

- the views or opinions of another individual about the person; and
- the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person.

#### 10.2. The purpose of processing personal information

In terms of POPIA, personal information must be processed for a specified purpose. The purpose for which personal information is processed by We Buy Cars will depend on the nature of the personal information and the particular data subject. This purpose is ordinarily disclosed, explicitly or implicitly, at the time the personal information is collected.

#### 10.3. A description of the categories of data subjects

We Buy Cars holds information and records on the following categories of data subjects:

- Employees / personnel of We Buy Cars;
- Any third party with whom We Buy Cars conducts business;
- Contractors of We Buy Cars;
- Suppliers of We Buy Cars;
- Customers of We Buy Cars.

(This list of categories of data subjects is non-exhaustive.)

# 10.4. The recipients or categories of recipients to whom the personal information may be supplied

Depending on the nature of the personal information, We Buy Cars may supply information or records to the following categories of recipients:

- Statutory oversight bodies, regulators or judicial commissions of enquiry making a request for personal information;
- Any court, administrative or judicial forum, arbitration, statutory commission, or ombudsman making a request for personal information or discovery in terms of the applicable rules;
- South African Revenue Services, or another similar authority;
- Anyone making a successful application for access in terms of PAIA or POPIA; and
- Subject to the provisions of POPIA and other relevant legislation, We Buy Cars may share information about a client's creditworthiness with any credit bureau or credit providers industry association or other association for an industry in which We Buy Cars operates.

#### 10.5. Planned transborder flows of personal information

If a data subject visits We Buy Cars' website from a country other than South Africa, the various communications will necessarily result in the transfer of information across international boundaries.

We Buy Cars may need to transfer a data subject's information to service providers in countries outside South Africa, in which case it will fully comply with applicable data protection legislation.

These countries may not have data-protection laws which are similar to those of South Africa.

#### 10.6. A general description of information security measures implemented by We Buy Cars

We Buy Cars takes extensive information security measures to ensure the confidentiality, integrity and availability of personal information in our possession. We Buy Cars takes appropriate technical and organisational measures designed to ensure that personal information remains confidential and secure against unauthorised or unlawful processing and against accidental loss, destruction or damage.

We Buy Cars applies generally accepted information security measures to ensure the confidentiality, integrity and availability of personal information in our possession. We Buy Cars takes appropriate, reasonable, organisational and technical measures designed to ensure that personal information remains confidential and secure against unauthorised or unlawful processing and against accidental loss, destruction or damage.

Reasonable measures are identifying reasonable foreseeable internal and external risks; establishing and maintaining appropriate safeguards against these risks; regularly verifying that the safeguards are implemented; ensuring the safeguards are continually updated in response to new risks or previously identified deficiencies.

Practical controls or processes in response to risks identified may include the reviewing of access rights on an ongoing basis; physical access controls; computer or device passwords; firewalls; encryption and anti-virus programs.

# 11. INFORMATION AVAILABLE IN TERMS OF OTHER LEGISLATION

Information is available in terms of certain provisions of the following legislation (as amended) to the persons or entities

specified in such legislation:

- Administration of Estates Act 66 of 1965
- Basic Conditions of Employment Act 75 of 1997
- Consumer Protection Act, Act 68 of 2005
- Close Corporations Act 69 of 1984
- Companies Act 61 of 1973
- Compensation for Occupational Injuries and Health Diseases Act 130 of 1993

- Employment Equity Act 55 of 1998
- Income Tax Act 58 of 1962
- Insolvency Act No. 24 of 1936
- Labour Relations Act 66 of 1995
- Occupational Health & Safety Act 85 of 1993
- Pension Funds Act 24 of 1956
- Skills Development Act 97 of 1998
- Skills Development Levies Act 9 of 1999
- Stamp Duties Act 77 of 1968
- Stock Exchanges Control Act 1 of 1985 (and the rules and listing requirements of the JSE Securities Exchange authorised in terms thereof)
- Unemployment Contributions Act 4 of 2002
- Unemployment Insurance Act 30 of 1966
- Value Added Tax Act 89 of 1991

#### 12. CATEGORIES OF RECORDS AVAILABLE UPON REQUEST

We Buy Cars maintains records on the categories and subject matters listed below. Please note that recording a category or subject matter in this Manual does not imply that a request for access to such records would be granted. All requests for access will be evaluated on a case by case basis in accordance with the provisions of PAIA.

Please note further that many of the records held by We Buy Cars are those of third parties, such as clients and employees, and We Buy Cars takes the protection of third party confidential information very seriously. For further information on the grounds of refusal of access to a record please see paragraph 13.5 below. Requests for access to these records will be considered very carefully. Please ensure that requests for such records are carefully motivated.

Category of records	Records
Internal records	Memoranda of Incorporation
The records listed pertain to We Buy Cars own affairs	<ul><li>Financial records</li><li>Operational records</li></ul>
allalls	<ul><li>Intellectual property</li><li>Marketing records</li></ul>
	Internal correspondence
	Service records
	Statutory records
	<ul> <li>Internal policies and procedures</li> </ul>
	Minutes of meetings
Personnel records	Any personal records provided to us by our
	personnel
For the purposes of this section, "personnel"	Any records a third party has provided to
means any person who works for or provides	us about any of their personnel

services to or on behalf of We Buy Cars and
receives or is entitled to receive any
remuneration and any other person who
assists in carrying out or conducting the
business of We Buy Cars. This includes
directors, all permanent, temporary and part-
time staff as well as consultants and contract

# Client-related records

workers.

Category of records

# Other third-party records

Records are kept in respect of other parties, including without limitation joint ventures and consortia to which We Buy Cars is a party, contractors and sub-contractors, suppliers, service providers, and providers of information regarding general market conditions. In addition, such other parties may possess records which can be said to belong to We Buy Cars.

#### Other records

#### Records

- Conditions of employment and other personnel-related contractual and quasi legal records
- Employment policies and procedures
- Internal evaluation and disciplinary records and
- Other internal records and correspondence
- Contracts with the client and between the client and other persons
- Personnel, client, or We Buy Cars records which are held by another party as opposed to being held by We Buy Cars and
- Records held by We Buy Cars pertaining to other parties, including financial records, correspondence, contractual records, records provided by the other party, and records third parties have provided about the contractors or suppliers.
- Information relating to We Buy Cars and
- Research information belonging to We Buy Cars or carried out on behalf of a third party.

#### 13. REQUEST PROCEDURE

# 13.1. Completion of the prescribed form

Any request for access to a record from a public body in terms of PAIA must substantially correspond with Form C included in Appendix A hereto.

A request for access to information which does not comply with the formalities as prescribed by PAIA will be returned to you.

POPIA provides that a data subject may, upon proof of identity, request We Buy Cars to confirm, free of charge, all the information it holds about the data subject and may request access to such information, including information about the identity of third parties who have or have had access to such information.

POPIA also provides that where the data subject is required to pay a fee for services provided to him/her, We Buy Cars must provide the data subject with a written estimate of the payable amount before providing the service and may require that the data subject pays a deposit for all or part of the fee.

Grounds for refusal of the data subject's request are set out in PAIA and are discussed below.

POPIA provides that a data subject may object, at any time, to the processing of personal information by We Buy Cars, on reasonable grounds relating to his/her particular situation, unless legislation provides for such processing. The data subject must complete the prescribed form attached hereto as Appendix C and submit it to the Information Officer at the postal or physical address or electronic mail address set out above.

A data subject may also request We Buy Cars to correct or delete personal information about the data subject in its possession or under its control that is inaccurate, irrelevant, excessive, out of date, incomplete, misleading or obtained unlawfully; or destroy or delete a record of personal information about the data subject that We Buy Cars is no longer authorised to retain records of in terms of POPIA's retention and restriction of records provisions.

A data subject that wishes to request a correction or deletion of personal information or the destruction or deletion of a record of personal information must submit a request to the Information Officer at the postal or physical address or electronic mail address set out above on the form attached hereto as Appendix D.

#### 13.2. **Proof of identity**

Proof of identity is required to authenticate your identity and the request. You will, in addition to this prescribed form, be required to submit acceptable proof of identity such as a certified copy of your identity document or other legal forms of identity.

#### 13.3. Payment of the prescribed fees

There are two categories of fees which are payable:

• The request fee: R50 (excluding VAT)

• The access fee: This is calculated by taking into account reproduction costs, search and preparation costs, as well as postal costs. These fees are set out in Appendix B.

Section 54 of PAIA entitles We Buy Cars to levy a charge or to request a fee to enable it to recover the cost of processing a request and providing access to records. The fees that may be charged are set out in Regulation 9(2)(c) promulgated under PAIA.

Where a decision to grant a request has been taken, the record will not be disclosed until the necessary fees have been paid in full.

#### 13.4. Timelines for consideration of a request for access

Requests will be processed within 30 (thirty) days, unless the request contains considerations that are of such a nature that an extension of the time limit is needed.

Should an extension be required, you will be notified, together with reasons explaining why the extension is necessary.

#### 13.5. Grounds for refusal of access and protection of information

There are various grounds upon which a request for access to a record may be refused. These grounds include:

- the protection of personal information of a third person (who is a natural person) from unreasonable disclosure;
- the protection of commercial information of a third party (for example: trade secrets; financial, commercial, scientific or technical information that may harm the commercial or financial interests of a third party);
- if disclosure would result in the breach of a duty of confidence owed to a third party;
- if disclosure would jeopardise the safety of an individual or prejudice or impair certain property rights of a third person;
- if the record was produced during legal proceedings, unless that legal privilege has been waived:
- if the record contains trade secrets, financial or sensitive information or any information that would put We Buy Cars at a disadvantage in negotiations or prejudice it in commercial competition; and/or
- if the record contains information about research being carried out or about to be carried out on behalf of a third party or by We Buy Cars.

Section 70 PAIA contains an overriding provision. Disclosure of a record is compulsory if it would reveal (i) a substantial contravention of, or failure to comply with the law; or (ii) there is an imminent and serious public safety or environmental risk; and (iii) the public interest in the disclosure of the record in question clearly outweighs the harm contemplated by its disclosure.

If the request for access to information affects a third party, then such third party must first be informed within 21 (twenty one) days of receipt of the request. The third party would then have a further 21 (twenty one) days to make representations and/or submissions regarding the granting of access to the record.

#### 14. REMEDIES AVAILABLE TO A REQUESTER ON REFUSAL OF ACCESS

If the Information Officer decides to grant you access to the particular record, such access must be granted within 30 (thirty) days of being informed of the decision.

There is no internal appeal procedure that may be followed after a request to access information has been refused. The decision made by the Information Officer is final. In the event that you are not satisfied with the outcome of the request, you are entitled to apply to the Information Regulator or a court of competent jurisdiction to take the matter further.

Where a third party is affected by the request for access and the Information Officer has decided to grant you access to the record, the third party has 30 (thirty) days in which to appeal the decision in a court of competent jurisdiction. If no appeal has been lodged by the third party within 30 (thirty) days, you must be granted access to the record.

#### 15. **AVAILABILITY OF THIS MANUAL**

Copies of this Manual are available for inspection at no cost at the physical address of We Buy Cars ("Head Office") as well as on the We Buy Cars website. Requests for hard copies of this Manual may be submitted to the Head Office.



Appendix A -

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#### REPUBLIC OF SOUTH AFRICA

# FORM C

# REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY (Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)) [Regulation 10]

**A. Particulars of private body** The Head:

# B. Particulars of person requesting access to the record

(a) The particulars of the per (b) The address and/or fax r Proof of the capacity in v	number in the	Republi	ic to wh	ich the	informa	ation is	to be se	ent mus	st be giv	/en. (c)		
Full names and surname:												
,												
Postal address:												••••
Telephone number:	()				Fax	k numbe	er: (	(	)			
E-mail address: Capacity in which request is		made or										
C. Particulars of person on	whose behal	f reque	st is m	ade								
This section must be comple	ted ONLY if a	reques	t for inf	ormatic	n is ma	de on b	ehalf o	f anoth	er pers	on.		
Full names and surname:												
Identity number:												
D. Particulars of record												
D. I alticulars of record												
(a) Provide full particulars of to you, to enable the rec			access	is requ	ested, ir	ncludin	g the re	terence	e numb	er if tha	t is kno	wn
(b) If the provided space is i	nadequate, pl		ontinue	on a se	eparate	folio an	d attac	h it to tl	nis form	n. The r	equest	er
must sign all the addition	iai iolios.											
Description of record or rel	evant part of t	he reco	rd:									
												• • •
•												
Reference number, if availa	able:											

Any f	further particulars of record:
E. Fe	es es
(a)	A request for access to a record, other than a record containing personal information about yourself, will processed only after a request fee has been paid.
(b)	You will be notified of the amount required to be paid as the request fee.
(c)	The fee payable for access to a record depends on the form in which access is required and the reasonable time
	required to search for and prepare a record.
(d)	If you qualify for exemption of the payment of any fee, please state the reason for exemption.
Reas	son for exemption from payment of fees:
F. Fo	orm of access to record
	u are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 w, state your disability and indicate in which form the record is required.
Disa	ability: Form in which record is required:
Mar	rk the appropriate box with an <b>X</b> .
1	NOTES:
	a) Compliance with your request for access in the specified form may depend on the form in which the record is available.
	b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed of

c) The fee payable for access to the record, if any, will be determined partly by the form in which access is

access will be granted in another form.

requested.

be

	copy of record*				
2 If record o	copy of record	inspection of record			
2. II 10001 a 0	consists of visual images -				
(this inclu	ıdes photographs, slides, v	ideo recordings, computer-generate	ed imag	jes, sketches, et	c.):
	view the images	copy of the images*		transcription of	:he
				images*	
B. If record c	consists of recorded words	or information which can be reprod	uced ir	n sound:	
	listen to the soundtrack	transcription of soundtrack*			
	(audio cassette)	(written or printed document)			
. If record is	s held on computer or in ar	n electronic or machine-readable for	m:		
	printed copy of record*	printed copy of information		copy in c	omputer
		derived from the record*		(stiffy or compa	ct disc)
				(Surry or compa	ot disc)
ranscription	ested a copy or transcription of to be posted to you?  ayable.			YES	NO
ranscription Postage is pa Particulars the provided	to be posted to you? ayable. s of right to be exercised or	protected e continue on a separate folio and attac			NO
transcription Postage is pa  Particulars  f the provided The requeste	to be posted to you?  ayable.  s of right to be exercised or  d space is inadequate, pleas	e continue on a separate folio and attachal folios.			NO
transcription Postage is pa	to be posted to you?  ayable.  s of right to be exercised or  d space is inadequate, pleas er must sign all the addition  ich right is to be exercised or	e continue on a separate folio and attachal folios.  protected:	ch it to	this form.	NO
transcription Postage is pa  Particulars  f the provided The requeste  Indicate whi	to be posted to you?  ayable.  s of right to be exercised or  d space is inadequate, pleas er must sign all the addition  ich right is to be exercised or	e continue on a separate folio and attachal folios.	ch it to	this form.	NO
ranscription Postage is pa  Postage is pa  Particulars  If the provided The requeste  Indicate whi	to be posted to you?  ayable.  s of right to be exercised or  d space is inadequate, pleas er must sign all the addition  ich right is to be exercised or	e continue on a separate folio and attachal folios.  protected:	ch it to	this form.	NO

# H. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved / denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regardir	
Signed at this day	
••	SIGNATURE OF REQUESTER /
F	PERSON ON WHOSE BEHALF REQUEST IS MADE

# **Annexure A FEES IN RESPECT OF PRIVATE BODIES**

# FEES IN RESPECT OF PRIVATE BODIES

Item	Description	Amount
16.	The request fee payable by every requester	R140.00
17.	Photocopy of A4-size page	R1.10 per page or part thereof.
18.	Printed copy of A4-size page	R0.75 per page or part thereof.
19.	For a copy in a computer-readable form on:	
	(i) Flash drive (to be provided by requestor) (ii) Compact disc	R40.00
	If provided by requestor	R40.00
	If provided to the requestor	R60.00
20.	For a transcription of visual images per A4-size page	Service to be outsourced. Will depend on quotation from Service provider.
21.	Copy of visual images	Service to be outsourced. Will depend on quotation from Service provider.
22.	Transcription of an audio record, per A4-size page	R24.00
23.	Copy of an audio record on:	
	(i) Flash drive (to be provided by requestor)	R40.00
	(ii) Compact disc	R40.00
	If provided by requestor	R60.00
	If provided to the requestor	1,00,00
24.	To search for and prepare the record for disclosure for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation.	R145.00
	To not exceed a total cost of	R435.00
25.	Deposit: If search exceeds 6 hours	One third of amount per request calculated in terms of items 2 to 8.
26.	Postage, e-mail or any other electronic transfer	Actual expense, if any.

# Appendix C - FORM 1 OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION IN TERMS OF SECTION 11(3) OF POPIA

# REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018

[Regul	lation	21
пкода	iauoii	~1

#### Note:

- 1. Affidavits or other documentary evidence as applicable in support of the objection may be attached.
- 2. If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.
- 3. Complete as is applicable.

A	DETAILS OF DATA SUBJECT
Name(s) and surname/ registered name of data subject:	
Unique Identifier/ Identity Number	
Residential, postal or business address:	
	Code ( )
Contact number(s):	
Fax number / E-mail address:	
В	DETAILS OF RESPONSIBLE PARTY
Name(s) and surname/ Registered name of responsible party:	

business address:	
	Code ( )
Contact number(s):	
Fax number/ E-mail	
address:	
	REASONS FOR OBJECTION IN TERMS OF SECTION 11(1)(d) to (f)
C	(Please provide detailed reasons for the objection)
dot	this

Signature of data subject/designated person

# Appendix D - FORM 2

REQUEST FOR CORRECTION OR DELETION OF PERSONAL INFORMATION OR DESTROYING OR DELETION OF RECORD OF PERSONAL INFORMATION IN TERMS OF SECTION 24(1) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)

# REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018

[Re	gulation 3]				
Not	e:				
1.	Affidavits or other o	Affidavits or other documentary evidence as applicable in support of the request may be attached.			
2.	If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.				
3.	Complete as is appli	cable.			
Maı	k the appropriate box with	n an "x".			
Red	quest for:				
		deletion of the personal information about the data subject which is in possession or trol of the responsible party.			
		cord of personal information about the data subject which is in possession or under to ty and who is no longer authorised to retain the record of information.	the		
	A	DETAILS OF THE DATA SUBJECT			
	Name(s) and surname / registered name of data subject:				
	Unique identifier/ Identity Number:				
	Residential, postal or				

business address:

	Code ( )
Contact number(s):	
Fax number/E-mail address:	
В	DETAILS OF RESPONSIBLE PARTY
Name(s) and surname / registered name of responsible party:	
Residential, postal or business address:	
	Code ( )
Contact number(s):	
Fax number/ E-mail address:	
С	INFORMATION TO BE CORRECTED/DELETED/ DESTRUCTED/ DESTROYED
С	
С	
C	
С	
C	
C	
D	REASONS FOR *CORRECTION OR DELETION OF THE PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION 24(1)(a)
	REASONS FOR *CORRECTION OR DELETION OF THE PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION

	REASONS FOR *DESTRUCTION OR DELETION OF A RECORD OF PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION 24(1)(b)		
	WHICH THE RESPONSIBLE PARTY IS NO LONGER AUTHORISED TO RETAIN.		
	(Please provide detailed reasons for the request)		
Signed at20			

Signature of data subject/ designated person