

# **WeBuyCars Service Plan**

#### **PLAN DESCRIPTION**

To provide you, the motorist, a peace-of-mind motoring experience with regard to the servicing of your car and cover for the manufacturer-specified parts, labour and oil required for the periodic servicing of your car.

Please note that this plan does not cover every eventuality and you need to fully understand what cover is provided under this plan.

This is a summary of the service plan benefits, terms and conditions. The full plan wording will be provided to you should you wish to purchase a service plan for your car.

#### WHAT DOES THE SERVICE PLAN COVER?

You are covered for specified service intervals as per your car Manufacturer's service schedule. The start and end kilometres determine the set number of service intervals you are covered for and will not exceed the cover period. Should you service your car annually only the set number of service intervals chosen by you will be covered by your plan.

You can service your car at the Original Manufacturer or any Administrator Approved Dealer or Independent Service Provider.

## 1. ELIGIBLE CARS / QUALIFYING CRITERIA

Our service plan covers cars that meet the following criteria:

- Passenger vehicles, 4x4s or light commercial vehicles with a gross vehicle mass not exceeding 4 200 kg.
- The car must be maintained according to roadworthy requirements.
- The car must not be used as a taxi, a rental car or used in any form of motor competitions or sports.
- The car is not an electric or hybrid vehicle, a rebuilt vehicle (Code 3) or a modified vehicle (incl. turbo conversions).

## 2. EFFECTIVE DATE AND DURATION

This plan will commence on either the date of sale of this plan or if your car is still covered under an existing service or maintenance plan, when the existing plan expires.

You can choose the duration of the service plan. Our service plan options are:

- 24 months or 2 consecutive services.
- 36 months or 3 consecutive services.
- 48 months or 4 consecutive services.
- 60 months or 5 consecutive services.

## 3. PREMIUMS

The cost of the Service Plan depends on the duration chosen as well as the vehicle make and engine size. When buying a car



from WeBuyCars, our finance and insurance agents will provide you with a quote for the specific car you are buying.

#### 4. EXCLUSIONS

#### This Plan does not cover the following:

- 1. Where services were undertaken without prior authorisation of the Administrator.
- 2. Services not carried out by an Authorised Dealer unless otherwise arranged with the Administrator in writing.
- 3. Should the odometer not be working, or in the opinion of the Administrator has been tampered with, altered, disconnected or replaced without the approval of the Administrator.
- 4. If your car is in any way altered from the Manufacturer's specifications.
- 5. Arising out of any further or additional loss of whatsoever nature including failure of or damage to any component or part caused by the failure of a non-covered part.
- 6. For any part not specified in the Manufacturer's service schedule.
- 7. For breakdown of your car or parts of your car that are covered by the Manufacturer or supplier's warranty at time of failure.
- 8. The repair or replacement of
  - Electrical wiring or immobiliser/security systems whether factory fitted or not.
  - Maintenance items or wear and tear items that require changing at specific intervals.
  - Tyres including wheel alignment and wheel balancing.
  - Engine diagnostics unless part of Manufacturer's service schedule.
- 9. Damage arising by not servicing timeously.
- 10. Damage as a result of driving your car with insufficient engine lubricant or coolant in the radiator.